

GRACE HOSPITAL

Plain Language Summary of our Financial Assistance Policy

Grace Hospital offers financial assistance as explained in our Financial Assistance Policy.

If an individual's total family income (annual income of all working adults in the individual's home) is less than 100% of current Federal Poverty Guidelines ("FPG"), the individual's account is eligible for a 100% discount. If total family income is between 101% and 150% of FPG, the individual's account is eligible for a 50% discount. If total family income is between 151% and 199% of FPG, the individual's account is eligible for a 25% discount. If total family income is 200% of FPG or higher, the individual is not eligible for financial assistance.

A person who qualifies for financial assistance will not be charged more than the amount generally billed to individuals who have insurance covering such care (the "AGB Limit").

Only Grace Hospital's fees are eligible for financial assistance under this policy. Any services provided by physicians will be billed separately by those physicians and are not covered by this policy. Please contact your physician directly for information about any financial assistance they offer.

Each hospital admission requires submission of a new financial assistance application.

To qualify for financial assistance, an individual must submit a complete application, including either the most recent tax return or the two most recent pay stubs, within 240 days of receiving the first billing statement related to their care. Applications can be submitted in any of the following ways:

- Mail: Grace Hospital, Accounting Department, 2307 West 14th Street, Cleveland, OH 44113
- Fax: Attention: Accounting Department at (216) 456-8981
- In Person: Grace Hospital, Accounting Department, 2307 West 14th Street, Cleveland, OH 44113

Copies of the Financial Assistance Policy and application are available without charge through the following methods:

- Online: www.gracehospital.org in the Billing sections
- Mail: Grace Hospital, Accounting Department, 2307 West 14th Street, Cleveland, OH 44113
- In Person: Grace Hospital, Accounting Department, 2307 West 14th Street, Cleveland, OH 44113
- Phone: 216-456-3882

An individual may contact the Accounting Department at 2307 West 14th Street, Cleveland, OH 44113 or at 216-456-3882 to obtain information about financial assistance or to receive assistance in completing a financial assistance application.